## Public Space | Enforcement Team - Fly Tipping Action Plan Jan. 2024

Number	Fly-tipping and Enforcement Working Group theme	Activity Description	Outputs	Target Completion Date	Progress Update	Lead Officer	Action Required	RAG Status of activity (Green - On Track, Amber - Slightly Off Track, Red - Off track, Blue - Complete)
1	Targeted Enforcement	Kingdom LAS targeted Enforcement Officer Patrols in Identified littering/fly tipping hotspots	Targeted patrols completed per week/month	Ongoing	Activity measured at bi weekly tasking meetings	Enforcement Manager	Activity measured at bi weekly tasking meetings. Compliance measured at Kingdom SOG meetings on a monthly basis - Currently 7 officers from 0700 to 2000 hrs (M-F) & 2 officers weekend.	Green
2	Targeted Enforcement	Time banded waste enforcement	Targeted patrols completed per week/month	Ongoing	Activity measured at bi weekly tasking meetings	Enforcement Manager	Activity measured at bi weekly tasking meetings. Top 5 roads/streets has now been implemented and measured at these meetings and completion of a spreadsheet Currently 1 officer 0800 to 1800 hrs M Su	Green
	Early Intervention	Comms anti fly tipping campaign	Campaign Objectives - principally reduced fly- tipping and increased satisfaction	Ongoing	Bi monthly meetings with Comms.	Comms - Tia/Abby	Merton Wall of shame ongoing. Agreement that images from the smart cameras will now be publicised at a localised level using Next Door. Advertise number of FPN's issued for fly tipping. Promoted through social media - e.g. 318 FPNs (Dec 2023) / £55k in fines	Green
4	Early Intervention	Fly tipping stencils	Implementation and installation at fly tipping hotspot areas.	01/07/2023	Stencils now deployed. Initial sizing was too small and A0/A1 now purchased.	Enforcement Manager	Installation at fly tipping hotspot areas. After their implementation some of the stencils are now washing off so may need to look at either using a different paint. Also looking at roller V aerosol.	Complete
5	Targeted Enforcement	SMART Cameras	Installation Complete	01/07/2023	SMART Cameras installed via Veolia trial	Mel Higgs	Capital Growth Bid submitted to keep beyond the initial year. Capital Growth bid of £27K submitted.	Complete
6	Targeted Enforcement	MOPAC operations	One every other month	Ongoing	Contact made with traffic garage based at Merton. Initial operation cancelled at short notice due to unavailability of Police	Enforcement Manager	Further contact to be made with TDV. Local SNT will not engage in joint operations unless fly tipping has been identified as a priority. Have engaged at SLT level within the Police, develop ideas to undertake an ANPR operation - target date Q2 2024/25	Red
7	Early Intervention	Training for Veolia crews on basic investigation of fly tips and evidential procedures.	Training session to be delivered	01/10/2023	Discussed at fly tipping meeting and awaiting a date to be set.	Enforcement Manager	Targeted date for training W/C 25th Sept. TRAINING provided 27th Sept 2023 TASK COMPLETED	Complete
8	Prevent Reoccurrence	Wilton Road fly tipping hotspot	Letters Sent, bin removed	01/06/2023	Complaint of fly tipping and food waste at location. Leaflet drop completed	Enforcement Manager	Leaflet drop completed. Bin has been removed.	Complete
9	Targeted Enforcement	Haydons Road	Additional patrols, inspections, camera installation	Ongoing	Discussed at fly tipping meeting in June. Area is now a specific Kingdom tasking. S34 Business checks carried out and notices given. Camera has been relocated.	Enforcement Manager	To remain a current Kingdom tasking for both fly tipping and time banded waste. SMART camera remain at location and monitored for 'hits'.	Green
10	Prevent Reoccurrence	Finborough Road fly tipping hotspot	Leaflet drop, signage	01/07/2023	Complaint of persistent fly tipping. Area visited and leaflet drop completed. Additional signage completed.	Enforcement Manager	Complaint of persistent fly tipping. Area visited and leaflet drop completed. Additional signage completed.	Complete
11	Targeted Enforcement	Undertake proactive monitoring/enforcement of businesses regarding whether they have appropriate arrangements for waste disposal (utilise this as part of Environmental Health/ Regulatory Services visits) and send out warning letters	Compliance Visits, S34 letters, Number of FPN's issued	Ongoing	This has been taking place at specific locations across Merton. Activity has taken place at Haydons Road and in Mitcham TC	Enforcement Manager	Compliance visits to continue. From Jan 2024, focus on Wimbledon Broadway and Mitcham Town centre	Green
12	Early Intervention	Include waste disposal considerations/ procedures/ licences as a 'must-have' for businesses i.e. if you are a business you must evidence you have appropriate disposal mechanisms in place for your business waste such as a contract for a commercial bin	Letters to be sent.	Ongoing	Need to speak with Planning to scope out this area of work	Planning	Need to speak with Planning to scope out this area of work. This is to include business rates for new businesses and identification of HMOs through the waste team registrations. New team members to progress in Q1-Q2 2024/25	Amber
13	Early Intervention	Investigate best practice and learn from Councils who've reduced fly-tipping in their area; understanding what schemes they have utilised and whether they would be suitable approaches within Merton.	Engagement with other LA's.	Ongoing	Review undertaken. Liaison with DEFRA and at Surrey Fly Tipping Action Group. Links already in place with Kingston and Croydon.	Enforcement Manager	Research in progress, part of training network that includes local authorities. We are developing novel approaches in-house to lead best practice - i.e. Wall of Shame poster situated on-site of incidents (see ID18)	Green

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14	Early Intervention	'Private Landlord Accreditation Scheme'	Letters/Meetings	Ongoing	Include 'effective waste disposal' as a criteria on the 'Private Landlord Accreditation Scheme'	Enforcement Manager	Scope out this scheme within LBM - this is being developed with waste colleagues through the HMO registration process	Green
15	Prevent Reoccurrence	Neighbourhood Recycling Centres	Reduction in/Removal of NRC's	Ongoing	Sites to be mapped. Private or authorised ones. This is likely to be a Cabinet Decision	Enforcement Manager	Removal of/reduction in NRC's - UPDATE : Draft paper being collated on benefit analysis of NRCs and using enforcement interventions to reduce incidents - e.g. Prince Georges NRC	
16	Early Intervention	Deliver an effective bulky waste collection service	Promote the bulky waste collection service. Promote bulky waste collection to landlords/property management		Comms to be consulted. Engagement with Housing providers/Landlords/Property management Companies.	Enforcement Manager/Comms	Promote the bulky waste collection service. Promote bulky waste collection to landlords/property management. Promote the council's bulky waste collection service within cost-of-living comms.	Green
17	Prevent Reoccurrence	Charity Shop Donations outside of normal hours	Letters/Meetings/Comm s support	30/10/2023	Problematic locations to be mapped. Comms consulted with and Posters to be hand delivered to problematic locations.	Enforcement Manager	Problematic locations to be scoped out. Engagement with specific charity shops and in person visits to be carried out with request that signage is displayed discouraging donations outside of shop hours - warning of potential fines if identified. UPDATE - Posters now being distributed to charity shops in problematic areas by Enforcement Team	Green
18	Prevent Reoccurrence	Identification Noticeboards	Installation, images, comms	31/01/2024	Working with comms on locations to install outdoor noticeboards at 3 hotspot locations.	Enforcement Manager	Problematic locations to be scoped out. Work with comms to agree e branding and get permissions from shop location if required. To be presented to Cllr Irons on 8th Dec 2023 for initial agreement. Identify outdoor noticeboard supplier and installation method.	Green